



**Deputy Mayor  
Carol Armstrong**

Welcome to the 6th newsletter for this term of Council!!

The Municipal Operations Report for 2023 has been published, and selected metrics are included on page 2.

It's Budget time, so I'll share the latest on Municipal and County budgets. A more detailed breakdown in my next newsletter.

Trent Lakes is fortunate to have many residents who volunteer their time and energy to make our community stronger and better. They help those less fortunate and in need, they strengthen our economy, they protect and preserve our environment and heritage, and they support activities for our youth and seniors. Our Municipality is proud to be a leader in supporting volunteer efforts through Community Grants\*\*

**COMING...** The Municipality will be sending out a monthly e-newsletter starting April 2024. PLEASE sign up to receive this at: <https://mailchi.mp/trentlakes/sign-up>

Please do share your feedback on this newsletter, and on any municipal matters. I welcome your ideas!!

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# TRENT LAKES

## DEPUTY MAYOR UPDATE

### Highlights of Trent Lakes Council Meetings December – February 2024

- Budgets have been finalized at the Municipal and County levels. The tax rate increases for 2024 are:
  - 2.15% (Trent Lakes) which translates to an increase of \$8.53 per \$100,000 of MPAC assessed value, and
  - 5.69% (County) which translates to an increase of \$21.81 per \$100,000 of MPAC assessed value. (Note that the increase is driven by a 2.25% infrastructure levy and a 3.44 % increase in county operations and shared services.)
- The 911 emergency communications system is being upgraded to "Next Gen 911". The new system will locate callers through GIS technology (geographic information systems), enabling precise location of source call, especially cell phones and VOIP. Launching this year.
- A Roads Needs Study recommended a 10 year plan for maintenance, rehabilitation and reconstruction of all Trent Lakes roads. [Roads Review](#)
- A new Amphitheatre bowl is planned for construction at the Lakehurst Hall in 2024. [Amphitheatre](#)
- The Q4 and year end [Operations Report](#) has been published, documenting key staff activities in 2023.
- Recommendations for a revitalized Community Improvement Grant Program in Buckhorn were presented at an Open House March 7<sup>th</sup>. The new program will launch soon. [CIP](#)
- The Municipal Accessibility Plan has been reviewed and updated [Accessibility](#)
- The new Public Works, dedicated mechanics and recreation/facilities building north of Bobcaygeon is progressing on schedule and under budget. Completion is planned for fall of 2024.
- Community Grants\*\*. This year we awarded nearly \$60,000 to 15 deserving organizations.
- Kawartha Land Trust (KLT) purchased 1400 acre of lands on Pigeon Lake, in our municipality. The Hammer property is being considered for trails, conferences, education & other uses. [KLT Announcement](#)



**NOTE:** These are updates selected by me to keep the public informed. Any errors or omissions are mine alone. For more, and to see video recordings of past Council meetings, go to [www.trentlakes.ca/council/meetings-agendas-minutes/](http://www.trentlakes.ca/council/meetings-agendas-minutes/)

*Trent Lakes is proud to be a vibrant, resilient,  
sustainable and environmentally friendly community*

## Total Social Media Followers

**3,932**

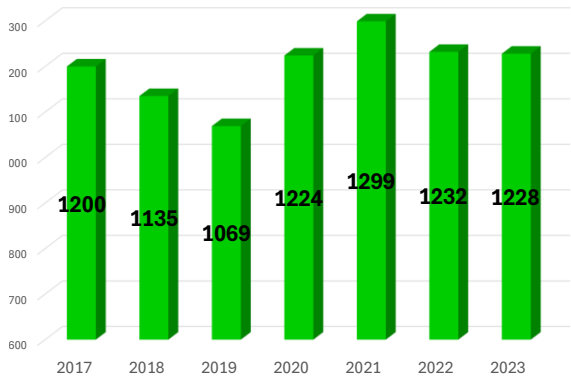
## Total website page views in 2023

**186,408 vs  
85,597 in 2022**

## 2023 Total Facebook Page Reach

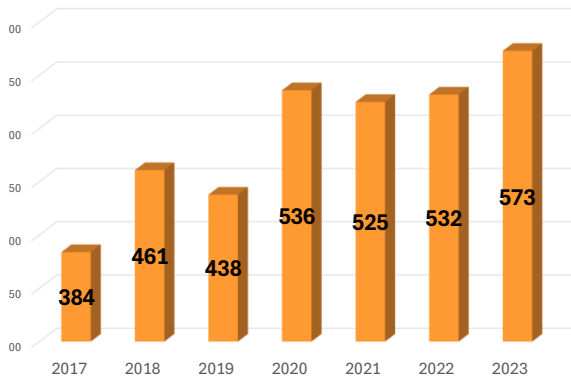
**95,738 people vs.  
90,747 in 2022**

### Garbage (tonnes)



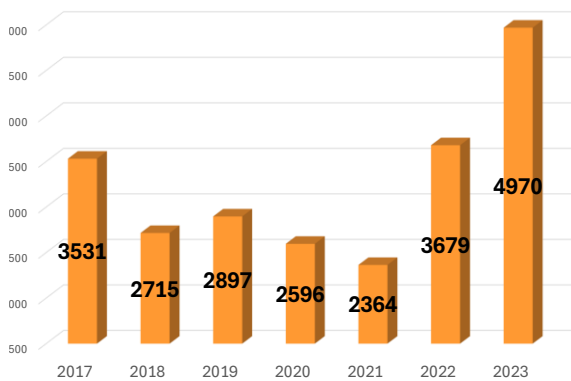
- Garbage tonnage going down after COVID highs
- 2023 Diversions from Landfill:
  - 77 tonnes organics
  - 269 mattresses
  - 944 tires
  - 45 tonnes electronics

### Fire Incidents



- 70% of Calls are Medical
- 50% of calls are from Buckhorn FS and 30% from Nogies Creek FS

### Fire Personnel Training Hours



- New Provincial legislation driving up training requirements and certifications

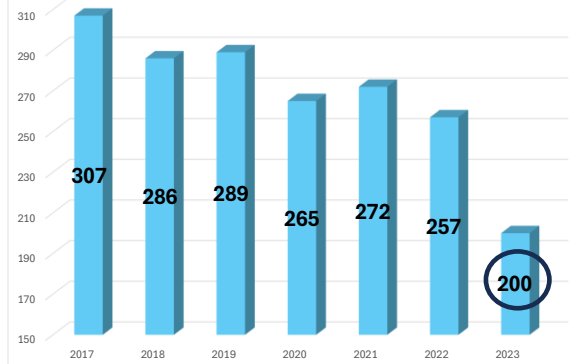
## NOTES

- New dedicated staff ramping up public awareness and information

## 2023 Construction Value of Buildings

**\$26,888,955 vs  
\$39,156,884 in 2022**

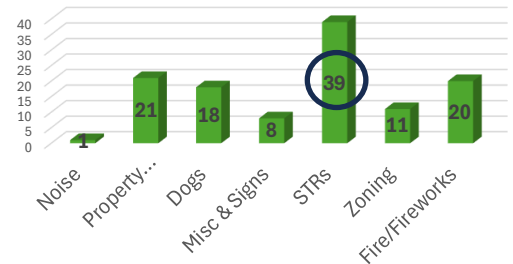
### Building Permits Issued



## 2023 Bylaw Complaints

**118 vs  
106 in 2022**

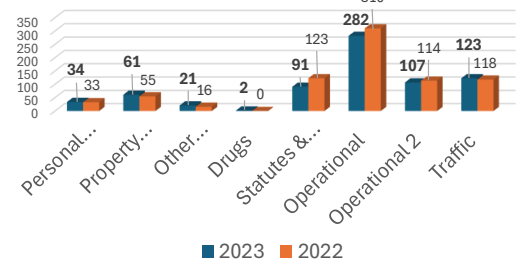
### 2023 Bylaw Complaints



## 2023 OPP Service Calls

**721 vs  
769 in 2022**

### OPP Calls\*



### \*Call Reasons

**Statutes** – Mostly Mental Health, Landlord/Tenant, Trespassing

**Operations 1** – Mostly Noise, Disputes, Domestic

**Operations 2** – Mostly False Alarms, 911 Hang ups, Keeping the Peace